



Resort Policies

- Front Desk and common area hours are not 24 hours and are posted on site, hours are subject to change. An After Hours Emergency line is available in the event of an emergency requiring Resort personnel assistance via telephone by dialing '0' on the room phone or calling 1-603-524-0110 from a cell phone. If there is a medical or other emergency requiring authorities, please dial 9-1-1.
- Check-In begins at 4:00 p.m. if a unit is ready and available. You must be 21 years of age to check-in. There is a \$100 security deposit held on a credit card at check-in.
- Check-Out is at 10:00 a.m. Owners and guests are responsible for removing all personal items from the room in which they occupied by the required check-out time. Once checked-out, the guest or owner forfeits the right to any remaining nights. If owners are utilizing the remaining portion of the week please make prior arrangements with the front desk.
- Quiet hours for the Resort from 11:00 p.m. to 7:00 a.m.
- Swim Club passes are \$15.00 a piece if not returned.
- Pool towels can be located at the Swim Club and are to be used and returned in the dirty towel bins at the Swim Club after each visit. Towels of any kind are not permitted to be hanging over balconies or decks.
- All furnishings, contents, and appliances in the room at check-in are to be undamaged and in working order upon departure. Any appliance, furnishing, or item in the room that is broken or missing after departure will be charged out of the security deposit. If the amount exceeds the security deposit, the full cost to replace the broken or missing item will be charged. If excessive cleaning or trash removal is required, this may result in an applicable cleaning charges.
- There is no smoking of any kind permitted in the units. If this policy is broken, a \$250 non-refundable room recovery fee will be charged to the card on file. There are designated smoking areas around the resort, as directed on the property map, in which smoking is permitted.
- No pets are allowed on property, even if they are not actually staying in a unit. Service animals, as defined under the ADA, are permitted by law.
- No cooking is allowed on the balconies or decks. Please utilize the picnic areas as shown on our property map to use the Resort charcoal grills or personal grills.

- The Resort is surrounded by National Forest, which means guests and owners will be in close proximity to wildlife. The Resort urges caution and responsibility while staying with us to better ensure an enjoyable vacation.
- Trash should not be left outside of units and should be brought to the dumpster or recycling center promptly. We are located on the edge of National Forest and any trash left outside of the unit will attract wildlife (including bears) and negatively affects the environment.
- Recycling is permitted and encouraged. Owners and guests may follow the directions in each unit to appropriately dispose of recyclable materials at the recycling center.
- Owners and guests are required to have a parking pass for each vehicle parked at the Resort. The pass must be displayed on the front dash or mirror.
- The Resort has a strict occupancy limit for each unit in compliance with the NH State Fire Marshall that must be abided.

